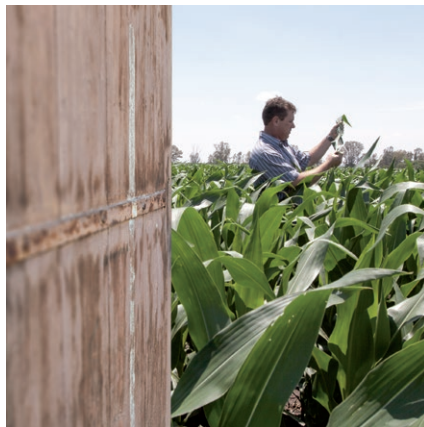




KNOWLEDGE



TRANSFORMATION



SKILLS



RETENTION



FURTHER EXCELLENCE



BEHAVIOUR



ENHANCED PERFORMANCE



EXPERTISE



ABILITY

HOW CAN YOU AND YOUR BUSINESS GET THE RIGHT **TRAINING TO CONTINUOUSLY DEVELOP?**

SGS ACADEMY UNITED KINGDOM
LEARNING AND DEVELOPMENT SOLUTIONS
JANUARY – JUNE 2017

SGS ACADEMY

WWW.SGS.CO.UK

SGS

SGS ACADEMY

COURSE OVERVIEW FOR THE UNITED KINGDOM

In today's fast moving market sectors, keeping up-to-date with industry best practice, technical standards and current legal and regulatory compliance expectations throughout your value chain is an integral part of professional development; as is ensuring you and your team have the skills to achieve your goals effectively. With help from the SGS Academy, you and your business can gain the knowledge you need to continually adapt the way you work, keeping ahead of market developments and enabling you to continuously develop all aspects of your career and organisation. Whatever your level of knowledge, our experts will support you in progressing to the next level. Wherever your organisation is in terms of development, we will give you the knowledge to develop further.

SGS ACADEMY – TRANSFORMING PEOPLE AND BUSINESSES

As the leader in professional training, we draw on our years of worldwide experience to provide effective learning and development opportunities. We make a difference to individuals, teams and businesses, nurturing talent and enabling continuous organisational progression. Our specialists partner with course participants, identifying improvement objectives and supporting the professional journey. Visit www.sgs.co.uk/trainingschedule.

In partnership with:



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TESTIMONIALS

"The course was great – it was tailored exactly to what our needs were and the tutor could not have been any more helpful."

Craig Ireland, EEG

"The course material was great, the workshops were a good way to learn the subject and the tutor clearly had a lot of experience in the field."

Oliver Smallman, Carbon Credentials

"The course was excellent, one of the best courses I've attended."

Matt Egeland, ContiTech (UK) Ltd

"I really enjoyed the course and found it very useful and informative."

Jacek Koszalka, Oncimmune Ltd

OUR TRAINING AND DELIVERY METHOD

Our experts deliver high quality professional training across a wide range of subjects and industries, providing detailed information and guidance relevant to all stages of your value chain.

MANAGEMENT SYSTEMS AND STANDARDS TRAINING

SGS Academy training gives you a complete understanding of the essential requirements of management systems and standards. Whether you are a lead auditor or executive, interested in a particular ISO standard or management system, we deliver courses that suit all audiences from foundation and awareness training, through to accredited lead auditor courses that meet certification body training criteria requirements. We also provide training on non-accredited management systems processes.

We all approach training in different ways and have to fit in our professional development around our day-to-day responsibilities. With this in mind, our training solutions are offered in a variety of delivery formats so that you can choose those that are best suited to your individual requirements and the needs of your organisation. Our experts deliver face-to-face training in the form of public courses where you can join your industry peers and through in-house courses designed to meet the specific needs of your organisation. If you prefer the flexibility of online training, we also offer SGS Academy e-learning solutions and virtual learning. Further to this, there is the option of choosing a blended learning approach combining face-to-face and e-learning into a practical and rewarding overall training package.



PUBLIC COURSES

Joining our face-to-face public courses gives you the opportunity to meet with colleagues from related industries and discuss course topics with others who have identified the same types of issues. As a result, you can share and gain best practice knowledge, not only from our SGS experts, but also from those in similar organisational roles. Throughout all discussions our experienced and knowledgeable tutors help you to evaluate your insights so you are subsequently able to make considered decisions when approaching strategic changes within your business. Public courses are on fixed dates; please refer to our course calendar for more information.



IN-HOUSE COURSES

Running a standard or customised course at your premises allows you to shape the message and style of the presentation to suit the culture of your organisation. It is the most convenient and cost-effective solution if you wish to train a number of staff in the same location, or when confidentiality is an issue. Once we have agreed the dates and location for your training course, our experts work with you to identify and evaluate your learning objectives and to customise the course content to ensure they are met.



E-LEARNING COURSES

If you are looking for a flexible learning solution that you or those in your organisation can fit around your schedule, our e-learning training offers an ideal option. Delivered quickly and effectively through our learning management system or yours, our global e-learning courses are easily accessible. Anyone taking our courses can simply access the content at any time. Our experts have prepared a portfolio of e-learning courses for your immediate use, or can work with you to prepare e-learning courses tailored to your specific needs. For any courses you or those in your organisation study, progress information can be simply tracked and monitored. Talk to us about how we can integrate your e-learning through our global learning management system.

BOOKING



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For more information on our courses and content:

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For course bookings:

www.sgs.co.uk/coursebooking

SGS ACADEMY

TRANSFORMING PEOPLE
AND BUSINESSES

NEW COURSES

OHFTC	INTRODUCTION TO ISO 45001:201X DIS	1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	The objective of this seminar is to equip participants with an overview of the purpose and requirements of ISO 45001:201X (DIS) as defined in the Draft International Standard. It will also recognise the main differences between ISO 45001:201X (DIS) and OHSAS 18001:2007 and explain the relationships between the clauses of ISO 45001:201X (DIS).		
ASBMAN	ASBESTOS – POLICIES PLANS, MANAGEMENT & REMOVAL	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	The aim of this course is to provide participants with an active awareness of the hazards of asbestos in the workplace and how to manage them. Participants will learn why asbestos was used, where it comes from, where to find it in buildings and what to do about it if they do encounter suspect asbestos materials in the course of their work. This is known as Category A Awareness.		
QMSIMP	ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS IMPLEMENTATION TRAINING COURSE	2 DAYS – £695	
	The aim of this course is to provide participants with the competence and a framework to help in developing, implementing and maintaining an effective Quality Management System while meeting the requirements of ISO 9001:2015. This course aims to provide insight into the steps needed for the implementation of ISO 9001:2015 as well as transitioning from ISO 9001:2008 to ISO 9001:2015.	12 APRIL	CREWE
			
MDT	ISO 13485:2016 TRANSITION TRAINING COURSE	1 DAY – £495	
	The objective of this course is to provide attendees with the knowledge of ISO 13485:2016, along with the interpretive skills necessary to understand the requirements of ISO 13485:2016.	24 JANUARY 06 APRIL 29 JUNE	NR HEATHROW CREWE BIRMINGHAM
			
MDRM	ISO 14971 – RISK MANAGEMENT FOR MEDICAL DEVICES	1 DAY – £495	
	This course provides a comprehensive introduction to the key elements of risk management for medical devices using the harmonised standard, ISO 14971.	27 APRIL	BIRMINGHAM
			
MDTF	CONSTRUCTION OF MEDICAL DEVICE TECHNICAL FILE (DIRECTIVE 93/42/EEC)	1 DAY – £495	
	This course provides a thorough introduction for delegates to understand both the regulatory requirements for technical documentation under the Medical Devices Directive (as amended by Directive 2007/47/EC), and provide practical guidance on how to construct the technical file to ensure compliance for their medical device. This course is applicable to own brand labelling (OBL) companies wishing to sell devices under their own name and CE Mark in accordance with new requirements for ‘virtual manufacturers’.	09 MARCH	CAMBERLEY
			








**All prices in this brochure exclude VAT*

TRANSITIONING TO 2015 STANDARDS

The publication of the 2015 versions of ISO 9001 and ISO 14001 has revealed notable changes to the standards, which were released in September 2015. These exciting improvements focus on both internal and external stakeholders as well as introducing risk-based thinking to quality management systems, and a more strategic approach to environmental management systems. The SGS Academy is in the perfect position to help you understand and adapt to these changes, optimising your management systems and your business.






SGS ACADEMY TRANSITION SOLUTIONS

For delegates who are not IRCA registered, but assist with the management of their quality or environmental management systems, audit internally or are looking to implement the changes, transition courses are available to provide a detailed overview of the 2015 requirements.

QMST2	ISO 9001:2015 – MODULE 2 – IRCA AUDITOR TRANSITION	1 DAY – £350	
	 IRCA certified course: A17906 This training is designed to equip quality professionals with a detailed understanding of the changes to ISO 9001, as described in the 2015 standard. Learners are expected to have completed an IRCA accredited Annex SL module prior to attending.	08 MARCH	CAMBERLEY
		 	
ANXSL	ANNEX SL – MODULE 1 – IRCA AUDITOR TRANSITION	1 DAY – £350	
	 IRCA certified course: A17902 This highly participative event is designed to equip participants with an understanding of the changes to management system standards arising as a result of the adoption of Annex SL.	07 MARCH	CAMBERLEY
		 	
QMS-REV	ISO 9001:2015 TRANSITION SEMINAR	1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	This seminar is an introduction for anyone involved in the management of a QMS based on ISO 9001. The half-day programme outlines the changes in requirements from the 2008 version of the standard to those of 2015. The transition arrangement to gain certification to ISO 9001:2015 will also be discussed.		

**All prices in this brochure exclude VAT*

TRANSITIONING TO 2015 STANDARDS



QMST	ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS TRANSITION	1 DAY – £350	
	The purpose of this course is to equip participants with an understanding of the differences between ISO 9001:2008 and ISO 9001:2015. This session should be useful as an introduction for anyone involved in the development, implementation and management of an organisation's quality management system.	10 JANUARY 27 JANUARY 07 FEBRUARY 23 FEBRUARY 20 MARCH 19 APRIL 27 APRIL 09 MAY 20 JUNE	CAMBERLEY BELFAST BIRMINGHAM GLASGOW CREWE CAMBERLEY BELFAST BIRMINGHAM CAMBERLEY
		 	
EMST	ISO 14001:2015 ENVIRONMENTAL MANAGEMENT SYSTEMS TRANSITION	1 DAY – £350	
	The purpose of this course is to equip participants with an understanding of the differences between ISO 14001:2004 and ISO 14001:2015. This session should be useful as an introduction for anyone involved in the development, implementation and management of an organisation's environmental management system.	26 JANUARY 21 MARCH 20 APRIL 26 APRIL 10 MAY 21 JUNE	BELFAST CREWE CAMBERLEY BELFAST BIRMINGHAM GLASGOW
		 	
EMS-REV	ISO 14001:2015 TRANSITION SEMINAR	1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	This half-day seminar introduces you to the key changes in the proposed 2015 revision of ISO 14001 in comparison to the 2004 version. In addition to identifying changes to the standard, and the resulting implications for your current EMS, this seminar will also cover the transition from the old to the new version of ISO 14001.		




If you are unsure of the best route to take, the SGS Academy team would be happy to discuss your requirements for the training in more detail and offer advice on the options available to you. Contact us on the number below to speak with an Advisor.

**All prices in this brochure exclude VAT*

QUALITY MANAGEMENT SYSTEMS




For transition options from ISO 9001:2008 to ISO 9001:2015 please see page 5.




QMSIMP	ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS IMPLEMENTATION TRAINING COURSE		2 DAYS – £695	
	<p>The aim of this course is to provide you with the competence and a framework to help in developing, implementing and maintaining an effective Quality Management System while meeting the requirements of ISO 9001:2015.</p> <p>This course aims to provide insight into the steps needed for the implementation of ISO 9001:2015 as well as transitioning from ISO 9001:2008 to ISO 9001:2015.</p>		12 APRIL	CREWE
				

QMSFTC	ISO 9001:2015 INTRODUCTION AND AWARENESS COURSE		1 DAY – £350		
	 <p>IRCA certified course: A17992</p> <p>This foundation course provides an introduction for anyone involved in the development, implementation or management of a quality management system in line with ISO 9001:2015. Once completed, delegates can register on a QMS internal or lead auditor training course for ISO 9001:2015.</p>	<p>17 JANUARY 03 FEBRUARY 07 MARCH 25 APRIL 16 MAY 06 JUNE 13 JUNE</p>	<p>NR WARWICK SOUTH WALES CREWE NR HEATHROW GLASGOW SWINDON NEWCASTLE-UPON-TYNE</p>		

**All prices in this brochure exclude VAT*

QUALITY MANAGEMENT SYSTEMS

IQMSA	ISO 9001:2015 INTERNAL AUDITOR COURSE	2 DAYS – £695	
	 <p>IRCA certified course: A17993</p> <p>The aim of this course is to provide students with the knowledge and skills required to perform an internal audit of part of a quality management system based on ISO 9001:2015 (or equivalent), and report on the effective implementation and maintenance of the management system in accordance with ISO 19011. Delegates are expected to have an understanding of management systems and ISO 9001:2015 prior to attending.</p>	18 JANUARY 08 MARCH 14 MARCH 26 APRIL 17 MAY 07 JUNE 14 JUNE	NR WARWICK CREWE BELFAST NR HEATHROW GLASGOW SWINDON NEWCASTLE-UPON-TYNE
		 	

QMSLAC	ISO 9001:2015 LEAD AUDITOR COURSE	5 DAYS – £1215	
	 <p>IRCA certified course: A17977</p> <p>The aim of this course is to provide students with the knowledge and skills required to perform first, second and third-party audits of quality management systems against ISO 9001:2015, in accordance with ISO 19011 and ISO/IEC 17021 (as applicable). Delegates are required to have experience with ISO 9001:2015 prior to attending and are expected to have a good understanding of the standard and management systems.</p>	23 JANUARY 06 FEBRUARY 27 MARCH 10 APRIL 08 MAY 19 JUNE 26 JUNE	SOUTH WALES NR HEATHROW SOUTH WALES SWINDON CREWE SOUTH WALES SWINDON
		 	



ABILITY

2015 STANDARDS – ON-SITE TRAINING

All the courses above are available within the SGS Academy on-site portfolio. Alternatively, we have the knowledge and expertise to design custom-made courses to fulfil your specific requirements for the transition. Contact us today for a no-obligation quote.

QUALITY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 9001 implementation training and all those listed above.








BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for QMS training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

ENVIRONMENTAL MANAGEMENT SYSTEMS

For transition options from ISO 14001:2004 to ISO 14001:2015 please see page 6.

EMSFTC	ISO 14001:2015 INTRODUCTION AND AWARENESS COURSE	1 DAY – £350	
	This foundation course provides an introduction for anyone involved in the development, implementation or management of an environmental management system in line with ISO 14001:2015.	21 MARCH	NR HEATHROW
			
IEMSA	ISO 14001:2015 INTERNAL AUDITOR COURSE	2 DAYS – £695	
	The aim of this course is to provide students with the knowledge and skills required to perform an internal audit of part of an environmental management system based on ISO 14001:2015 (or equivalent), and report on the effective implementation and maintenance of the management system in accordance with ISO 19011. Delegates are expected to have an understanding of management systems and ISO 14001:2015 prior to attending.	21 FEBRUARY 22 MARCH	SOUTH WALES NR HEATHROW
			
EMSLAC	ISO 14001:2015 LEAD AUDITOR COURSE	5 DAYS – £1215	
	 IRCA certified course: A17972 The aim of this course is to provide students with the knowledge and skills required to perform first, second and third-party audits of environmental management systems against ISO 14001:2015, in accordance with ISO 19011 and ISO/IEC 17021 (as applicable). Delegates are required to have experience with ISO 14001:2015 prior to attending and are expected to have a good understanding of the standard and management systems.	30 JANUARY 27 FEBRUARY 06 MARCH 12 JUNE	SOUTH WALES SOUTH WALES NR HEATHROW CREWE
			



BEHAVIOUR

2015 STANDARDS – ON-SITE TRAINING

All the courses above are available within the SGS Academy on-site portfolio. Alternatively, we have the knowledge and expertise to design custom-made courses to fulfil your specific requirements for the transition. Contact us today for a no-obligation quote.

ENVIRONMENTAL MANAGEMENT SYSTEMS – ON-SITE TRAINING




The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 14001 implementation training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for EMS training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

ACCREDITED OCCUPATIONAL HEALTH AND SAFETY TRAINING

IOSH MANAGING SAFELY CERTIFICATE						3 DAYS – £545	
 <p>The IOSH Managing Safely certificate course aims to ensure that health and safety requirements are appreciated by people employed as line managers, and to enable them to review their own departmental systems for safety, introduce new controls or implement changes as appropriate to ensure health and safety in the workplace.</p>						DATES & LOCATIONS	SEE BELOW
						 	
IOSH	LONDON	BIRMINGHAM	CAMBRIDGE	WASHINGTON	SOUTHAMPTON	SHEFFIELD	LEEDS
	11 Jan	11 Jan	08 Mar	01 Feb	18 Jan	11 Jan	22 Feb
	01 Feb	15 Feb	07 Jun	26 Apr	22 Mar	05 Apr	19 Apr
	15 Feb	15 Mar		28 Jun	03 May		07 Jun
	01 Mar	10 Apr					
	15 Mar	24 May	BRISTOL	WALSALL	CARDIFF	LIVERPOOL	ASHFORD
	29 Mar	21 Jun	09 Jan	09 Jan	08 Mar	18 Jan	08 Feb
	19 Apr		08 Feb	22 Mar		05 Apr	03 May
	10 May	MANCHESTER	15 Mar	03 May			
	24 May		19 Apr				
	07 Jun		31 May				
	28 Jun		NOTTINGHAM	AYLESBURY	COLCHESTER	EDINBURGH	LEICESTER
			25 Jan	06 Mar	11 Jan	27 Feb	11 Jan
			29 Mar	31 May	10 Apr	19 Apr	19 Apr
			31 May		14 Jun		

SGS ACADEMY

In partnership with



ENHANCED PERFORMANCE

IOSH AND NEBOSH – ON-SITE TRAINING

All IOSH and NEBOSH certificates can be delivered on-site. Contact us today for a no-obligation quote.

FURTHER OH&S TRAINING




The SGS Academy in partnership with Phoenix Health & Safety is able to offer all IOSH and NEBOSH accredited courses. Contact us for more details on what is available.

The SGS Academy is offering this training in partnership with Phoenix Health & Safety

*All prices in this brochure exclude VAT

ACCREDITED OCCUPATIONAL HEALTH AND SAFETY TRAINING








NEBOSH

NEBOSH GENERAL CERTIFICATE					11 DAYS – £1345	
	The NEBOSH National General Certificate course is the most popular NEBOSH certificate course in the UK. The course is designed for managers, supervisors and staff from all types of organisations who need a broad understanding of health and safety issues.				DATES & LOCATIONS	SEE BELOW
						
VENUES	WEEK 1 START DATE	WEEK 2 START DATE	REVISION DAY	EXAM	UNIT 1 – NGC1 – MANAGEMENT OF HEALTH & SAFETY	
London	16 Jan	23 Jan	30 Jan	31 Jan	Element 1 – Foundation in health & safety	
London	13 Feb	20 Feb	27 Feb	28 Feb	Element 2 – Health & safety management systems 1 – plan	
London	13 Mar	20 Mar	27 Mar	28 Mar	Element 3 – Health & safety management systems 2 – do	
London	08 May	15 May	22 May	23 May	Element 4 – Health & safety management systems 3 – check	
London	05 Jun	12 Jun	19 Jun	20 Jun	Element 5 – Health & safety management systems 4 – act	
Birmingham	16 Jan	23 Jan	30 Jan	31 Jan	UNIT 2 – NGC2 – CONTROLLING WORKPLACE HAZARDS	
Birmingham	20 Feb	27 Feb	06 Mar	07 Mar	Element 1 – Workplace hazards and risk controls	
Birmingham	27 Mar	03 Apr	10 Apr	11 Apr	Element 2 – Transport hazards and risk controls	
Birmingham	08 May	15 May	22 May	23 May	Element 3 – Musculoskeletal hazards and risk controls	
Birmingham	26 Jun	03 Jul	10 Jul	11 Jul	Element 4 – Work equipment hazards and risk controls	
Walsall	30 Jan	06 Feb	13 Feb	14 Feb	Element 5 – Electrical safety	
Walsall	05 Jun	12 Jun	19 Jun	20 Jun	Element 6 – Fire safety	
Nottingham	06 Mar	13 Mar	20 Mar	21 Mar	Element 7 – Chemical and biological health hazards and risk controls	
Manchester	23 Jan	30 Jan	06 Feb	07 Feb	Element 8 – Physical and psychological health hazards and risk controls	
Manchester	06 Mar	13 Mar	20 Mar	21 Mar		
Manchester	08 May	15 May	22 May	23 May		
Bristol	16 Jan	23 Jan	30 Jan	31 Jan		
Bristol	20 Mar	27 Mar	03 Apr	04 Apr		
Bristol	19 Jun	26 Jun	03 Jun	04 Jul		
Leeds	06 Feb	13 Feb	20 Feb	21 Feb		
Leeds	08 May	15 May	22 May	23 May		
Washington	16 Jan	23 Jan	30 Jan	31 Jan		
Washington	27 Mar	03 Apr	10 Apr	11 Apr		
Washington	12 Jun	19 Jun	26 Jun	27 Jun		
Southampton	23 Jan	30 Jan	06 Feb	07 Feb		
Southampton	27 Mar	03 Apr	10 Apr	11 Apr		
Southampton	12 Jun	19 Jun	26 Jun	27 Jun		
Cambridge	06 Feb	13 Feb	20 Feb	21 Feb		
Cambridge	15 May	22 May	30 May	31 May		
Cardiff	30 Jan	06 Feb	13 Feb	14 Feb		
Cardiff	05 Jun	12 Jun	19 Jun	20 Jun		

The SGS Academy is offering this training in partnership with Phoenix Health & Safety

*All prices in this brochure exclude VAT

OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS

H&SFTC	OHSAS 18001 INTRODUCTION AND AWARENESS	1 DAY – £350	
	This foundation course is ideal for those involved in the development, implementation and management of an occupational health and safety management system. Once completed, you will be able to register for an OH&S management system internal or lead auditor training course.	17 FEBRUARY	SOUTH WALES
			
IH&SA	INTERNAL OH&S AUDITOR	2 DAYS – £695	
	Designed for anyone who needs to develop the knowledge and skills required to assess and report on the conformance and effective implementation of an OH&S management system based on OHSAS 18001.	07 FEBRUARY 15 MARCH	SOUTH WALES CAMBERLEY
			
H&SLAC	OHSAS 18001 LEAD AUDITOR	5 DAYS – £1215	
	 IRCA certified course: A17048 This auditor/lead auditor course is designed to provide participants with the knowledge and skills necessary to audit occupational health and safety management systems against OHSAS 18001:2007. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA OH&S management systems auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.	27 FEBRUARY	CREWE
			

OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, OHSAS 18001 implementation training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for health and safety training. Contact us today for a no-obligation quote.



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ASBESTOS MANAGEMENT SERVICES

SGS United Kingdom Ltd is offering training to help employees avoid exposure to asbestos – the UK’s number one work-related killer responsible for the death of approximately 20 tradespeople per week – and manage the recovery and clearance processes.

Asbestos awareness training is mandatory for anyone in the UK who might come into contact with it throughout the course of their daily work and the SGS Category A course: ‘Asbestos – statutory awareness’ gives participants the knowledge of how to work safely without exposing themselves or others to asbestos. It also provides instruction on how to avoid carrying out work that may disturb asbestos fibres.

Our other course (Category B: Asbestos –practical work with asbestos) involves practical training to teach participants how to safely carry out minor-risk asbestos work. It also provides an overview of the requirements of the Control of Asbestos Regulations (CAR) 2012.

ASBAWA	ASBESTOS – STATUTORY AWARENESS	1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	The aim of this course is to provide participants with an active awareness of the hazards of asbestos in the workplace and how to manage them. Participants will learn why asbestos was used, where it comes from, where to find it in buildings and what to do about it if they do encounter suspect asbestos materials in the course of their work. This is known as Category A Awareness.	
ASBMAN	ASBESTOS – POLICIES PLANS, MANAGEMENT & REMOVAL	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	The aim of this course is to provide participants with an overview of the purpose and requirements of the Control of Asbestos Regulations, and the knowledge necessary to draw up policies and plans for managing asbestos in buildings.	




EXPERTISE



BESPOKE TRAINING

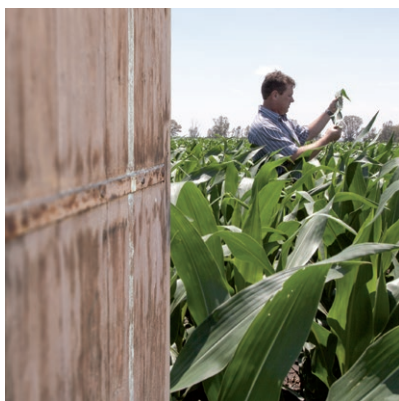
The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for asbestos training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

INTEGRATED MANAGEMENT SYSTEMS

INTEGRATE YOUR MANAGEMENT SYSTEMS		2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
IMS	<p>The purpose of the course is to enable you to integrate an environment and/or occupational health and safety and/or information security management system with your QMS. This course is bespoke to meet your organisation's needs by offering an insight into the requirements of the appropriate standards to enable you to implement and maintain an effective integrated management system.</p>	

INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR SKILLS COURSE		3 DAYS – £850	
IMSIA	<p>This course will equip participants with the knowledge and skills needed to audit an integrated management system which could be certified by a third party body. Participants will learn to understand the elements of an integrated management system (IMS) based upon processes. They will be able to plan, prepare for, perform and report on the audit of an IMS to meet the requirements of the constituent standards (ISO 9001:2015, ISO 14001:2015 and OHSAS 18001:2007).</p>	31 JANUARY 25 APRIL	SWINDON CREWE
		 	









TRANSFORMATION

INTEGRATED MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for integration; whether it is an integrated course for ISO 9001, ISO 14001 and OHSAS 18001 or just for two of the standards. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

INFORMATION SECURITY MANAGEMENT SYSTEMS

ISMSFTC	ISO/IEC 27001 INTRODUCTION AND AWARENESS	1 DAY – £350	
	An introduction for anyone involved in the development, implementation and management of an information security management system based on ISO/IEC 27001. Once completed, you will be able to register for an ISMS lead auditor training course.	21 MARCH	BIRMINGHAM
			
ISMSIA	INTERNAL ISMS AUDITOR	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	This course is designed to equip delegates with the knowledge and skills required to perform internal audits on information security management systems in accordance with ISO 27001:2013.		
ISMSLAC	ISO/IEC 27001 LEAD AUDITOR	5 DAYS – £1215	
	 IRCA certified course: A17279 This auditor/lead auditor course is designed to provide confidence to auditors in the development, conformance and effective implementation of processes and the continuous improvement of an ISMS based on ISO/IEC 27001. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA ISMS auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.	22 MAY	CREWE
			



KNOWLEDGE

INFORMATION SECURITY MANAGEMENT SYSTEMS – ON-SITE TRAINING





The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 27001:2013 transition seminars and all those listed above.

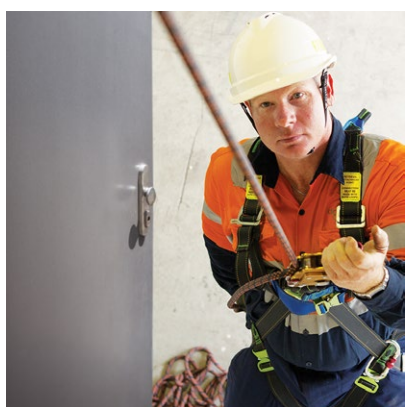
BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISMS training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

SOCIAL AND ETHICAL ACCOUNTING AND REPORTING

SSFTC	SOCIAL SYSTEMS INTRODUCTION AND AWARENESS	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	Designed to introduce participants to the social issues and questions facing today's organisations, the significance of stakeholder concerns and the mechanisms that are being developed to assist organisations in developing these issues. Once completed, you will be able to register for a social systems internal or lead auditor training course.		
ISSA	SOCIAL SYSTEMS INTERNAL AUDITOR	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	Designed to provide participants with the knowledge and skills necessary to perform internal audits of social systems and help interpret the requirements of social systems audit criteria.		
SSLAC	SOCIAL SYSTEMS LEAD AUDITOR	5 DAYS – £1215	
	 <p>IRCA certified course: A17270</p> <p>This five-day programme comprises interactive presentations and practical workshops, designed to take participants through both the broad background issues and the key stages of a social accountability audit. This training references SA 8000, ETI and SMETA Best Practice throughout the course. When you have successfully completed this course you will meet the training requirements to apply for registration as an IRCA social systems auditor, and be able to join a conversion course to transfer your skills to another management system or standard.</p>	06 FEBRUARY 06 MARCH 12 JUNE	NR WARWICK NR HEATHROW CREWE
SSACC	SOCIAL SYSTEMS AUDITOR CONVERSION COURSE	3 DAYS – £850	
	 <p>IRCA certified course: A17281</p> <p>This course is designed to help transfer your existing auditing skills from other management systems to those needed for audits of social systems. If you have already successfully completed an IRCA certified five-day lead auditor training course, you can use this course to broaden your skills and knowledge base to understand and audit to social systems criteria. This training references SA 8000, ETI and SMETA Best Practice throughout the course.</p>	16 MAY	NR HEATHROW



SKILLS

SOCIAL AND ETHICAL MANAGEMENT SYSTEMS – ON-SITE TRAINING





The SGS Academy offers a range of training in-house. These courses include auditor refresher training, SMETA or SA 8000 workshops and all options listed above.

BESPOKE TRAINING





The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for social systems training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

FOOD SAFETY MANAGEMENT SYSTEMS



FSMSFTC	ISO 22000 INTRODUCTION AND AWARENESS	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	This foundation course provides an introduction for anyone involved in the development, implementation and management of a food safety management system based on ISO 22000. Once completed, you will be able to register for an FSMS lead auditor training course.		
FSSCLAC	ISO 22000 LEAD AUDITOR	5 DAYS – £1215	
	 IRCA certified course: A17304 This auditor/lead auditor course will equip food chain professionals with the skills and knowledge necessary to audit food safety management systems against ISO/FSSC 22000:2005. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA FSMS auditor or lead auditor, and be able to participate in a conversion course to transfer your skills to another management system.	20 MARCH 19 JUNE	NR HEATHROW CREWE
		 	

BRITISH RETAIL CONSORTIUM (BRC)

BRCIA	INTERNAL AUDITOR (ALL BRC STANDARDS)	2 DAYS – £695	
	This course covers the detailed requirements for anyone managing or carrying out audits. The course is a mixture of workshop led discussions, practical activities and presentations. On day two, delegates will undertake an audit using the skills and techniques learned on day one. Feedback will be given on the case study audit and how to improve auditing techniques.	07 MARCH	SWINDON
		 	
BRC-TPA	GLOBAL BRC STANDARD FOR FOOD SAFETY ISSUE 7 – THIRD PARTY AUDITOR	5 DAYS – £1215	
	This course trains delegates in third party audit requirements against the Global Standard for Food Safety Issue 7. In addition, the course includes all relevant aspects of auditing within the food sector. Attending this course allows you to gain an in-depth and practical understanding of the BRC standard and auditing methodology.	24 APRIL	SWINDON
		 	

**All prices in this brochure exclude VAT*

HAZARD AND RISK ANALYSIS

HCP-FTC	HACCP AND FOOD SAFETY INTRODUCTION AND AWARENESS	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	The purpose of this course is to provide in-house training to understand the basics of HACCP and its relevance to food legislation globally. The course is designed for staff working in pesticides, herbicides and other chemicals used in food processing and for those involved in the supplier management chain of such products.		
HCP-MT	AN INTRODUCTION TO HAZARD AND RISK MANAGEMENT	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	The course is aimed at companies who are in the process of implementing a BRC standard or who wish to improve on their existing hazard and risk management system. The course will discuss the commonly used techniques such as HACCP and FMEA and which is most appropriate for the operation. Time will be taken during the course to specifically examine the current operating conditions within the factory and can help develop existing hazard and risk analysis programmes in place.		

BRITISH RETAIL CONSORTIUM – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include HACCP training, BRC implementation training and all those listed above.



BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BRC training. Contact us today for a no-obligation quote.

BRC AND HACCP BESPOKE TRAINING

The SGS Academy offers a range of training available in-house. If you are looking for courses in particular BRC Standard issues, or need help with hazard and risk analysis outside of the realms of BRC, we can assist to ensure your processes are efficient and in-line with applicable regulatory requirements.

AVIATION JET FUEL

AVFTC	AVIATION JET FUEL QUALITY ASSURANCE AWARENESS TRAINING	1 DAY – £350	
	This training offers an overview of jet fuel manufacture, including the refining processes used and how it differs from kerosene. This highly participative event provides attendees with an introduction to, and overview of, the aviation jet fuel sector. The course also explores the quality assurance/quality control (QA/QC) normative documents and the standards currently in use.	25 APRIL	NR HEATHROW
		 	

AVIATION JET FUEL – ON-SITE TRAINING

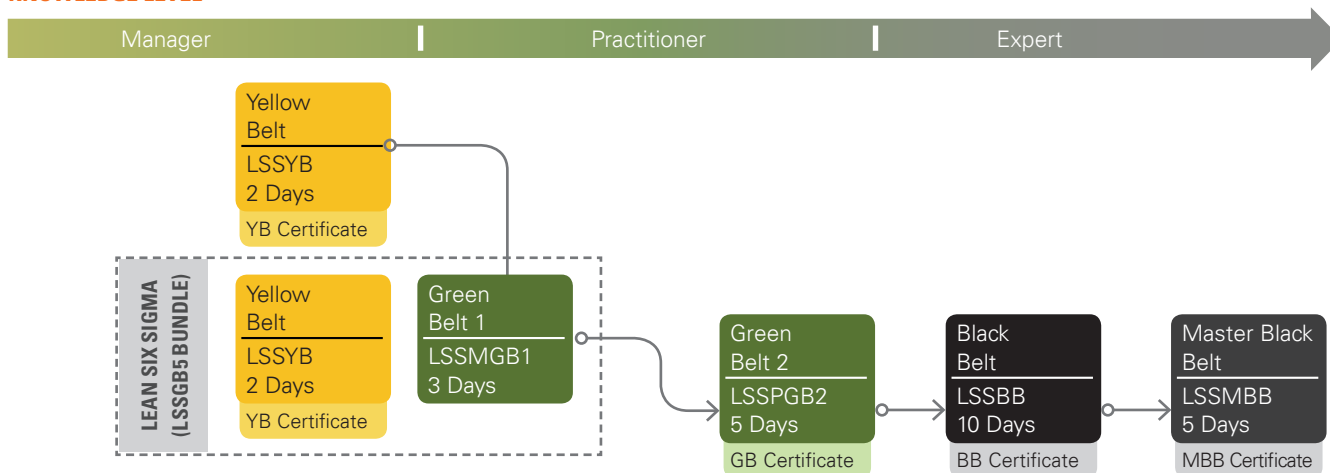
This course is available within the SGS Academy on-site portfolio. Contact us today for a no-obligation quote.



**All prices in this brochure exclude VAT*



LEAN SIX SIGMA TRAINING

LEAN SIX SIGMA CERTIFICATION PATHWAY

KNOWLEDGE LEVEL







LEAN SIX SIGMA YELLOW BELT		2 DAYS – £968	
LSSYB	<p>The Lean Six Sigma Yellow Belt training is designed to provide delegates with a high level understanding of Lean Six Sigma methods and prepare them to participate, as contributors, to Lean Six Sigma projects. Yellow Belts are not experts in the methodology, but understand the activities, deliverables and key concepts of team problem solving.</p>	<p>03 JANUARY 02 FEBRUARY 06 FEBRUARY 13 FEBRUARY 03 MARCH 07 MARCH 20 APRIL 02 MAY 04 MAY 01 JUNE</p>	<p>LONDON MANCHESTER GLASGOW BIRMINGHAM LONDON GLASGOW LEEDS LONDON BIRMINGHAM MANCHESTER</p>
		 	

LEAN SIX SIGMA ANALYST		4 DAYS – £2050	
LSSA	<p>The Lean Six Sigma Analyst training complements the skills gained from the Green Belt Practitioner (LSSGBP) course, with advanced tools for quantitative process improvement.</p> <p>The course can be attended following on from the Green Belt Practitioners course or as a stand-alone course for those wanting to know more about statistical analysis using Minitab®.</p> <p>Upon completion of LSSA delegates are fully equipped to tackle more complex business problems and complement qualitative analysis from the Green Belt (process modelling, VOC analysis, value analysis, root cause analysis) with formal statistical methods (estimation, hypothesis testing, correlation analysis).</p>	<p>16 JANUARY 16 JANUARY 23 JANUARY 13 MARCH 20 MARCH 03 APRIL 10 APRIL 18 APRIL 08 MAY 05 JUNE</p>	<p>LONDON MANCHESTER BIRMINGHAM LONDON LEEDS MANCHESTER LONDON BIRMINGHAM LONDON LEEDS</p>
		 	

*All prices in this brochure exclude VAT

LEAN SIX SIGMA TRAINING

LSSGBP	LEAN SIX SIGMA GREEN BELT PRACTITIONER	5 DAYS – £2331	
	<p>Lean Six Sigma Green Belt Practitioner provides the skills necessary to successfully complete DMAIC projects, including basic knowledge of planning, team problem-solving methods and improvement strategies.</p> <p>The training combines lectures with interactive group exercises and hands-on work using examples related primarily to the services industry.</p>	<p>09 JANUARY 30 JANUARY 30 JANUARY 06 FEBRUARY 20 FEBRUARY 27 FEBRUARY 27 MARCH 24 APRIL 15 MAY 15 MAY 22 MAY</p>	<p>MANCHESTER LONDON BIRMINGHAM LEEDS LONDON BIRMINGHAM LONDON LONDON MANCHESTER LEEDS LONDON</p>
		 	
LSSBB	LEAN SIX SIGMA PRACTITIONERS BLACK BELT	10 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	<p>This ten-day course provides the experienced Green Belt with the necessary tools and techniques to manage improvement resources to deliver major projects. This hands-on learning experience develops both the delegate's technical knowledge and personal skills. The course uses a blend of theory and practical exercises to ensure that delegates have the confidence and capability to deliver more complex business improvement projects and transformations. This course includes the Black Belt certification exam.</p>		
LSSMBB	LEAN SIX SIGMA MASTER BLACK BELT	5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	<p>This Master Black Belt course provides the experienced Black Belt with the necessary soft skills to lead and deliver business wide Lean Six Sigma transformations. The course develops the personal and managerial skills required to deliver transformation through the resources of Black and Green Belts and their improvement teams. Using a blend of theory, practical exercises and role play the course develops the knowledge of the delegates to integrate formal improvement methodology into the strategic planning of their business. The course has been designed to build on the technical and practical Lean Six Sigma skills already existing to create business transformation leaders.</p>		



ENHANCED PERFORMANCE

SGS ACADEMY

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LEAN SIX SIGMA TRAINING




The training for Lean Six Sigma is a process in itself. Each stage must be completed before you are able to enrol on the next. The Lean Six Sigma portfolio of courses can also be delivered on-site, tailored to the requirements of your business. Contact us today for a no-obligation quote.

PROCESS AND PROJECT MANAGEMENT TRAINING

The SGS Academy in partnership with QA is able to offer a range of process and project management training for Lean Six Sigma, PRINCE2®, Leadership and Service Management. Contact us for more details on what is available.

**All prices in this brochure exclude VAT*

PRINCE2® ACCREDITED TRAINING

PBPP2FP	PRINCE2® FOUNDATION AND PRACTITIONER						5 DAYS – £1057
	<p>This five-day course provides delegates with a thorough understanding of the PRINCE2 project management methodology. During the course we introduce the roles, principles, themes and processes that form the structure of PRINCE2. We also explain the various PRINCE2 management products that will help delegates deliver projects in a coordinated, consistent and transparent manner.</p> <p>The foundation exam is taken at the end of the second day, and the practitioner exam is taken at the end of the last training day.</p>						DATES & LOCATIONS AS BELOW
							 
	LONDON 03 Jan 09 Jan 16 Jan 23 Jan 30 Jan 06 Feb 13 Feb 20 Feb 27 Feb 06 Mar 13 Mar 20 Mar 27 Mar 03 Apr 10 Apr 18 Apr 24 Apr	MANCHESTER 03 Jan 16 Jan 23 Jan 06 Feb 20 Feb 27 Feb 13 Mar 27 Mar 10 Apr 18 Apr	LEEDS 03 Jan 09 Jan 16 Jan 30 Jan 06 Feb 20 Feb 27 Feb 13 Mar 27 Mar 24 Apr	BIRMINGHAM 09 Jan 23 Jan 06 Feb 20 Feb 27 Feb 13 Mar 27 Mar 24 Apr	SWINDON 13 Feb 24 Apr	NEWCASTLE 23 Jan 06 Mar	<p>PRINCE2 Foundation Training and PRINCE2 Practitioner Training are also available separately; please contact us for more details.</p>  <p>PRINCE2® is a registered trade mark of AXELOS Limited. The PRINCE2® logo is a trade mark of AXELOS.</p>
	READING 23 Jan 20 Feb 27 Feb 24 Apr 27 Mar	EDINBURGH 16 Jan 20 Feb 27 Mar 03 Apr	GLASGOW 03 Jan 09 Jan 06 Feb 27 Feb 18 Apr	HINCKLEY 30 Jan 08 May	MILTON KEYNES 23 Jan 30 Jan 13 Feb 13 Mar	NOTTINGHAM 09 Jan 20 Feb 13 Mar 03 Apr	
	ABERDEEN 20 Mar	CAMBRIDGE 06 Mar	LIVERPOOL 20 Mar	BOURNEMOUTH 13 Feb	EXETER 09 Jan 15 May	SOUTHAMPTON 16 Jan	



FURTHER EXCELLENCE

SGS ACADEMY

In partnership with











PROJECT MANAGEMENT TRAINING

The SGS Academy in partnership with QA is able to offer all PRINCE2 training both in-house and on a public basis. Contact us today to discuss your requirements.

**All prices in this brochure exclude VAT*

ENERGY MANAGEMENT SYSTEMS

ENMSFTC	ISO 50001 INTRODUCTION AND AWARENESS	1 DAY – £350	
	This energy management systems (EnMS) foundation course will provide you with the understanding of what an EnMS is, the main requirements of ISO 50001 and how to improve the system where it is established. Once completed, you will be able to register for an EnMS internal or lead auditor course.	21 FEBRUARY 04 APRIL	CREWE BIRMINGHAM
			
ENMSA	INTERNAL ENERGY MANAGEMENT SYSTEMS AUDITOR	2 DAYS – £695	
	This course aims to equip participants with the knowledge and skills needed to assess and report on the conformance and effective implementation of an energy management system against ISO 50001.	22 FEBRUARY 05 APRIL	CREWE BIRMINGHAM
			
ENMSLAC	ISO 50001 LEAD AUDITOR COURSE	5 DAYS – £1215	
	 IRCA certified course: A17574 Designed for anyone who wants to gain the knowledge and skills necessary to audit energy management systems against ISO 50001 using the auditing techniques described in ISO 19011. Once successfully completed, you will have met the training requirements to apply for registration as an IRCA EnMS auditor or lead auditor, and be able to join a conversion course to transfer your skills to another management programme.	06 MARCH 15 MAY	CREWE SWINDON
			
ENMSACC	ENERGY MANAGEMENT SYSTEM AUDITOR CONVERSION COURSE	3 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	This course aims to equip experienced lead auditors with the knowledge needed to assess and report on the conformance and effective implementation of an energy management system, against ISO 50001.		



ENHANCED PERFORMANCE

ENERGY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, EnMS implementation training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISO 50001 training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

ENERGY INSTITUTE TRAINING

The SGS Academy in partnership with the Energy Institute is pleased to be able to offer our clients professional training and qualifications in energy management.

WHY TRAIN WITH THE ENERGY INSTITUTE?

Effective energy management is an essential tool in helping to reduce carbon emissions, improve efficiency and save money.

As the professional body for the energy industry and the only body granting the Chartered Energy Manager title, the Energy Institute (EI) is committed to providing professionals with all the resources they need to achieve the highest level of competence in energy management.



Completing EI training and achieving qualifications allows professionals to develop their knowledge and skills and demonstrate their experience to employers, clients and peers, resulting in improved employability, confidence and performance.

Those undertaking EI training benefit from a host of additional professional development resources at their disposal, from networking opportunities and events to free online CPD articles and knowledge resources.

SGS ACADEMY

In partnership with







EN01	ENERGY INSTITUTE LEVEL 1 – CERTIFICATE IN ENERGY MANAGEMENT ESSENTIALS	£1550 (FULL COURSE) £225 (INDIVIDUAL MODULE – ONLINE ONLY)	
	A five-day introductory course providing a comprehensive, practical overview of the fundamentals of energy management.	27 FEBRUARY - 03 MARCH 24 - 28 APRIL	LONDON LONDON
	This course provides participants with all the essential knowledge and skills they need to save energy, reduce operational costs and carbon emissions, comply with legislation and meet their organisation's environmental goals. This course is available as a five-day classroom course or a 60-hour online course.	 	

EN02	ENERGY INSTITUTE LEVEL 2 – ENERGY MANAGEMENT PROFESSIONAL	£1950 (FULL COURSE) £225 (INDIVIDUAL MODULE)
	<p>A fifteen module (200-hour) online course providing all the knowledge and skills required of a professional energy manager. The course will provide a comprehensive overview of the essential technical theory of energy use, as well as in-depth understanding of the managerial and commercial aspects of an energy management role.</p> <p>This course can be started at any time and completed at your own pace. Our expert tutors are available to answer any questions and provide guidance as you work through the course.</p>	

**All prices in this brochure exclude VAT*

ENERGY INSTITUTE TRAINING

EN03	ENERGY INSTITUTE LEVEL 3 – ADVANCED ENERGY MANAGER (AEM)	PLEASE CALL US FOR A FREE NO-OBLIGATION QUOTE
	This twelve-day course is designed as a comprehensive technical overview of energy management. Participants will learn how to effectively develop energy saving projects, illustrate their return on investment to management, evaluate and monitor financial savings, and understand and use a rounded set of energy management technologies and principles.	 

ENAW	ENERGYAWARE	PLEASE CALL US FOR A FREE NO-OBLIGATION QUOTE
	An innovative thirty-minute online tool focused on raising energy awareness in the workplace, certificated by the Energy Institute.	 

SGS ACADEMY



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MOVING FROM ESOS TO ISO 50001




SGS United Kingdom Ltd has launched workshops to help ESOS compliant companies understand the benefits of moving from ESOS energy assessments to ISO 50001 certification – the only compliance route providing a framework to continually improve energy performance.

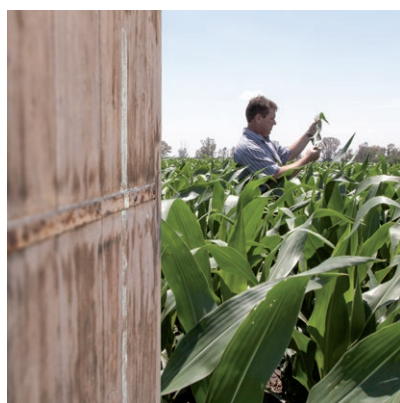
Introduced by the government to improve energy performance and meet EU legislation, ESOS (Energy Saving Opportunity Scheme) specifies that businesses with more than 250 employees, €50 million or more in annual turnover and/or a balance sheet exceeding €43 million must undertake an ESOS energy assessment every four years.

ENMOV	MOVING FROM ESOS TO ISO 50001	1/2 DAY – £350 £250 (CURRENT ESOS ASSESSMENT CUSTOMERS)	
	Participants who complete this training will understand how to integrate energy consumption and energy efficiencies gleaned from ESOS audits into an ISO 50001 energy management system, ensuring energy saving opportunities are continually planned, implemented and checked to drive efficiencies through continual improvement.	07 FEBRUARY 20 APRIL	CAMBERLEY BIRMINGHAM
		 	

**All prices in this brochure exclude VAT*

SUSTAINABLE EVENTS

SEIMP	ISO 20121 IMPLEMENTATION	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	This course aims to equip participants with the knowledge and skills needed to effectively implement a sustainable events management system, in accordance with ISO 20121.	
SEAW	ISO 20121 INTRODUCTION AND AWARENESS	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	This course aims to explain what sustainable events are, how to plan and deliver a sustainable event, and how to implement a management system according to the ISO 20121 standard.	
SEIA	ISO 20121 INTERNAL AUDITOR	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	This course aims to equip participants with the knowledge and skills needed to effectively audit a sustainable events management system, in accordance with ISO 20121 and using ISO 19011 audit techniques effectively.	



TRANSFORMATION

SUSTAINABLE EVENTS – ON-SITE TRAINING






The SGS Academy offers a range of training available in-house. These courses include ISO 20121 implementation training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for sustainable events training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

GREENHOUSE GAS AND CARBON EMISSIONS

ICA	INTRODUCTION TO CARBON ACCOUNTING	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	The objective of this course is to provide participants with an awareness of carbon accounting approaches, methodologies and standards, and the knowledge to undertake greenhouse gas emissions calculations. The course is suitable for those new to GHG accounting or for anyone who wants to develop their knowledge and understanding on climate change issues.		
GHGIM	GHG INVENTORY MANAGEMENT – ISO 14064-1	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	The objective of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in developing skills in corporate GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants.		
CAIM	CARBON ACCOUNTING AND INVENTORY MANAGEMENT	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	The purpose of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in improving their understanding of carbon accounting and developing skills in GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants.		
GHGLV	ISO 14064 LEAD GHG VERIFIER – LEVEL THREE	4 DAYS – £1085	
		26 JUNE	CREWE
		 	



FURTHER EXCELLENCE

GREENHOUSE GAS AND CARBON EMISSIONS – ON-SITE BESPOKE TRAINING

The SGS Academy offers a range of training available in-house, tailored to our clients' specific training needs. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for GHG training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

BUSINESS CONTINUITY INSTITUTE (BCI)

BCIFTC	<p>AN INTRODUCTION TO BUSINESS CONTINUITY</p> <p>This course is a basic introduction to the world of business continuity (BC). It is designed as a first step for newcomers to the subject of BC, and for those for whom BC may be a part of their role or responsibilities. It provides the basic knowledge and understanding of the building blocks required for developing or maintaining a robust Business Continuity Management Programme, and gives those individuals with a BC related role a comprehensive overview of the discipline. This course covers all six elements of the BCM Lifecycle and is based on global good practice as described in the Business Continuity Institute's Good Practice Guidelines and the international standard for Business Continuity, ISO 22301.</p> <p><i>Please note: this course is not a preparation for the Certificate of the BCI Examination.</i></p>	<p>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</p> 
BCIIA	<p>BUSINESS IMPACT ANALYSIS (BIA) COURSE</p> <p>This course is for business continuity professionals who are required to undertake a Business Impact Analysis in their organisation and are looking to enhance their skills and technique for this essential component of an organisation's Business Continuity Programme. The course takes the individual through the steps required to develop a complete understanding of the BIA process, including the critical steps required to achieve a thorough understanding of the nature and operational requirements of an organisation. Using practical case studies based on real-life scenarios, individuals will gain practical insights into how to conduct a BIA within the context of a BCM Programme.</p>	<p>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</p> 
BCIEP	<p>EXERCISE PLANNING COURSE</p> <p>This course is designed for business continuity professionals who have been tasked with developing, managing and maintaining an exercise programme within their organisation. The success of any Business Continuity Management Programme depends entirely on organisational capability to respond effectively when an incident occurs. Exercising ensures the Business Continuity Plan(s) remain up to date and relevant, and ensures that the people involved in the response and recovery process know and understand what is expected of them. This course equips the business continuity professional with the tools, skills and knowledge required to develop, manage and maintain a programme of exercises that can be used to validate the effectiveness of the Business Continuity Plan.</p>	<p>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</p> 

SGS ACADEMY

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bc Business Continuity
Institute
Licensed Training Partner


**All prices in this brochure exclude VAT*

BUSINESS CONTINUITY INSTITUTE (BCI)

BCIC&I	CRISIS AND INCIDENT MANAGEMENT COURSE	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>This course is aimed at senior managers who are responsible for managing an incident both at a strategic and tactical level, or for individuals who are part of the Incident Management Team. The course is also suitable for those responsible for exercising or coaching the Incident Management Team. The course provides theoretical guidance and practical experience on how to deal with a wide range of incidents that may be faced by an organisation. It looks at different exercising and coaching approaches and techniques that can be used by senior managers involved in the incident response.</p>	
BCISCC	SUPPLY CHAIN CONTINUITY MANAGEMENT COURSE	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>The course is designed for business continuity professionals who are looking specifically to further develop their skills in supply chain business continuity. This course will also benefit those professionals who are responsible for purchasing, supply chain management, contract management and procurement. This course aims to give individuals an understanding of supply chain risks, including the identification of risks in the supply chain as well as how to identify key suppliers. It offers up different strategies and approaches to mitigate risks in the supply chain, including the integration of business continuity into supply chain risk management in order to achieve supply chain resilience.</p>	
BCIW	WRITING BUSINESS CONTINUITY PLANS COURSE	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>This course is aimed at those business continuity professionals who are tasked with writing business continuity plans for their organisation. This course gives practical guidance on how to develop and write a set of strategic, tactical and operational business continuity plans as part of the Incident Response Structure, which forms a key part of the BCM lifecycle. This course uses a combination of presentations, discussion and scenario-based exercises and activities to demonstrate how an exercise-led plan development process can be facilitated.</p>	
CBCI	GOOD PRACTICE GUIDELINES TRAINING (CBCI) COURSE	3-5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>The CBCI Certification Training Course is based on the Good Practice Guidelines (GPG), the independent body of knowledge for good business continuity (BC) practice and is aligned to ISO 22301, the global standard for BCM. The course offers a solid description of the methods, techniques and approaches used by business continuity professionals worldwide to develop, implement and maintain an effective BCM programme. This training course is intended to meet the technical and professional needs of BC and resilience professionals working in organisations of any type and size, in any industry or sector worldwide.</p>	

**All prices in this brochure exclude VAT*

BUSINESS CONTINUITY MANAGEMENT

BCMSLAC	ISO 22301 AUDITOR/LEAD AUDITOR	5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>This course is designed to provide participants with the knowledge and skills necessary to audit business continuity management systems against the requirements of ISO 22301 using the auditing techniques described in ISO 19011. When you have successfully completed this course, you will be able to join a conversion course to transfer your skills to another management system.</p>	



EXPERTISE

BUSINESS CONTINUITY MANAGEMENT SYSTEMS – ON-SITE TRAINING






The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 22301 implementation training and all those listed above.

BESPOKE TRAINING – ON-SITE

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BCMS training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

CUSTOMER SERVICE EXCELLENCE

CSESEM	CUSTOMER SERVICE EXCELLENCE SEMINAR	1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	This half-day seminar allows you to understand how the key drivers of customer satisfaction are embedded in the new standard, and how they are relevant to service delivery today. The session will also describe the Customer Service Excellence requirements.		
CSEFTC	CUSTOMER SERVICE EXCELLENCE AWARENESS	1 DAY – £350	
		21 MARCH 13 JUNE	CAMBERLEY BIRMINGHAM
	The focus of this one-day hands-on course is to prepare an application to meet the standard. The elements within each of the standard's five criteria are explored and participants relate these to their own organisation.	 	
IACSE	CUSTOMER SERVICE EXCELLENCE ASSESSOR	2 DAYS – £695	
		22 MARCH 14 JUNE	CAMBERLEY BIRMINGHAM
	This three-day course looks at the tools and techniques for undertaking Customer Journey Mapping. The course will focus on the Customer Experience, and how this maps against internal processes and your organisation's communications. The course will use live examples throughout the sessions, making the workshops relevant to attendees and to the organisation. 1 day – preparation with key champions 2 days – delivery 3 days total	 	



FURTHER EXCELLENCE

CUSTOMER SERVICE EXCELLENCE – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include all those listed above plus bespoke custom-made courses to fulfil your specific requirements for CSE training. Contact us today for a no-obligation quote.

Please contact us for more information:


ukacademy@sgs.com

T: +44 (0)1276 697777

www.sgs.co.uk/trainingschedule

**All prices in this brochure exclude VAT*

TIMBER AND FORESTRY

FSC/FC	INTRODUCTION AND AWARENESS TO FSC AND PEFC	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>This course is designed to provide participants with an understanding of the Forestry Stewardship Council (FSC®) and the PEFC Chain of Custody requirements. The approach will be systematic and easy to understand so that participants will be able to ensure that their organisation's systems meet the criteria set in the standard's requirements.</p>	


TIMBER AND FORESTRY – ON-SITE TRAINING


The SGS Academy offers a range of training available in-house. These courses include refresher training, CoC awareness and all of those listed above.

BESPOKE TRAINING – ON-SITE

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for FSC training. Contact us today for a no-obligation quote.









LABORATORY MANAGEMENT SYSTEMS

LAB/FC	ISO/IEC 17025 INTRODUCTION AND AWARENESS	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>This foundation course provides an introduction to laboratory management systems (LMS) based on the principles of ISO/IEC 17025. The programme covers the quality management system requirements that are relevant for testing and calibration services and technical competence.</p>	

LMS/IA	ISO/IEC 17025 – INTERNAL AUDITOR TRAINING	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>This internal auditor course is designed to give you the relevant skills and knowledge to assess and report on the conformance and effective implementation of a laboratory management system in accordance with ISO/IEC 17025. The purpose of the training is to equip participants with the knowledge and skills needed to perform internal audits on laboratory management systems and to be able to contribute to the continual improvement of the management system.</p>	

**All prices in this brochure exclude VAT*

MEDICAL DEVICES

MDT	ISO 13485:2016 TRANSITION	1 DAY – £495	
	The objective of this course is to provide attendees with the knowledge of ISO 13485:2016, along with the interpretive skills necessary to understand the requirements of ISO 13485:2016.	24 JANUARY 06 APRIL 29 JUNE	NR HEATHROW CREWE BIRMINGHAM
			
MDIA	ISO 13485:2016 INTERNAL AUDITOR	2 DAYS – £895	
	This intensive course aims to provide delegates with the skills needed to conduct internal assessments of their quality management system to the requirements of ISO 13485:2016.	14 FEBRUARY 28 MARCH	CREWE CAMBERLEY
			
MDRM	ISO 14971 – RISK MANAGEMENT FOR MEDICAL DEVICES	1 DAY – £495	
	This course provides a comprehensive introduction to the key elements of risk management for medical devices using the harmonised standard, ISO 14971.	27 APRIL	BIRMINGHAM
			
MDTF	CONSTRUCTION OF MEDICAL DEVICE TECHNICAL FILE (DIRECTIVE 93/42/EEC)	1 DAY – £495	
	This course provides a thorough introduction for delegates to understand both the regulatory requirements for technical documentation under the Medical Devices Directive (as amended by Directive 2007/47/EC), and provide practical guidance on how to construct the technical file to ensure compliance for their medical device. This course is applicable to own brand labelling (OBL) companies wishing to sell devices under their own name and CE Mark in accordance with new requirements for ‘virtual manufacturers’.	09 MARCH	CAMBERLEY
			

**All prices in this brochure exclude VAT*

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As the leader in professional training, we draw on our years of worldwide experience to provide effective blended learning and development solutions. Work with a global leader and take your commitment to training to the next level with the SGS Academy.

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 85,000 employees, SGS operates a network of over 1,800 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language, understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

If you haven't quite found what you are looking for, please contact our training team as we offer many bespoke options, tailored to your needs.

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